|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | | | | | |
|  |  |  | |  |  |
| SAHANA GHOSH  SENIOR ANALYST | |
|  | |
|  | | | | | |
| CONTACT Phone icon +91 8050692037  sahanaghosh8@gmail.com | | | PROFILE 5 Years 7 Months Experience in Developing Web Portal with Coding, DEVOPS & MIDDLEWARE Technologies in Production Environment.  Resume Portal Code:  [GitHub URL for the Code](https://github.com/saghosh8/Codes/blob/master/HTML%20Code%20RESUME.html)  Web View of the Portal:  [CodePen Web View of the Code Created By Sahana](https://codepen.io/saghosh8/project/editor/ALjdGp) | | |
| Programming language  * sql * HTML * CSS * java Script * GOLang (basic)  devops  * Jenkins * Devops architecture * JIRA * GIT / GITHUB * SPLUNK * HPOO  Middleware  * Websphere / Jboss * apache / tomcat * weblogic / webseal * linux commands * autosys jobs | | | EXPERIENCEWELLS FARGO **SENIOR ANALYST** ***Aug 2018 - Present***  Designing Web Portal & Dealing with All Digital Payment Transactions stuck or failed and their remediations. Maintaining Banking App and Website Servers to provide 24/7 service. Monitoring Multiple tools, identifying the dollar impact, and resolving within SLA following SOPs. Working with multiple LOB’s to find the Root Cause and provide resolutions. Be able to Lead and work with people in both technical and business. IPSoft Global Services Pvt Ltd. **APPLICATION ADMINISTRATOR  *Apr 2015 – July 2018***  **Client:** MasterCard, Unilever Limited (ULL), Mesirow & Intercontinental Hotel Group & Moody’s.  Expertise hands-on experience in end-to-end Continuous Integration & Continuous Deployment (CI/CD) Platform & services associated. Responsible for troubleshooting issues in Middleware Technologies and finding Root cause Analysis. Execute and Manage Change Request, performing deployment and making configuration changes. Troubleshooting exceptions and Incident issues in dev, stage, Pre-Prod, Prod & Post Prod environment. INFOSYS **INTERN *Jan 2015 – Mar 2015***  Brief Introductions and Trainings on JAVA Programming, Relational Database Management System (RDBMS) & Networking. OTHER SKILLS  * APP DYNAMICS * F5 (LOAD BALANCER) * DYNATRACE * MQ VIEWER  REFERENCE **Ravi Dandi**  Shift Lead- IPSOFT Global Services Pvt Ltd  Contact No: +91 99644 82883 | | |
| EDUCATIONBachelor Of Technology 2010-2014  Supreme Knowledge Foundation Group of Institutions:  Applied Electronics and Instrumentation Engineering with 8.06 CGPA DreamLand School *2007-2010* Indian School Certificate (ISC): Science with 68%Indian Certificate of Secondary Education (ICSE): Science with 67% | | |